

iDocare Cookie Policy

iDocare (“we,” “our,” or “us”) uses cookies on <https://www.idocare.com> (“the Website”) to distinguish you from other users. This helps us enhance your browsing experience and improve our Website. By using this Website, you consent to our use of cookies in accordance with this Cookie Policy.

When you first visit the Website, a pop-up will inform you about our use of cookies. You can withdraw your consent at any time by following the instructions below, including changing your browser settings to block cookies. Please note that certain Website features may not function properly if cookies are disabled.

We may periodically update the cookies we use. This policy will always reflect who is placing cookies, why they are used, and how to disable them—so please review it occasionally for updates.

--- What Are Cookies? Cookies are small text files that are placed on your computer, smartphone, or device when you visit a website. They allow the website to recognize your device and remember your preferences to improve your experience.

We use both session cookies (deleted when you close your browser) and persistent cookies (remain on your device until they expire or are deleted).

--- Why We Use Cookies Our cookies are completely safe and help us: - Protect your data and provide secure login sessions - Improve website functionality and navigation - Analyze website performance and usage - Personalize content and offers based on your interests - Remember your preferences and settings

We also use traffic log cookies and analytics cookies, including third-party analytics tools, to understand how visitors use our Website and to enhance user experience.

--- Types of Cookies We Use

1. Essential or “Strictly Necessary” Cookies These cookies are vital for the Website’s operation, such as enabling secure navigation or access to protected areas. They cannot be disabled. Examples include session cookies, authentication cookies, and security cookies.

Examples include: `_ga` - Generates statistics about how visitors use the site (2 years) `_gat` - Used by Google Analytics to limit request rates (1 day) `_gid` - Tracks user behavior for analytical purposes (1 day) `_hjid` - Tracks session behavior for analytics (Session) `_fbp` - Used by Facebook for targeted advertising (3 months) `IDE` - Used by Google DoubleClick for ad tracking (1 year) `YSC` - Tracks YouTube video views (Session)

2. Functional Cookies These cookies remember your preferences and settings to enhance your experience but do not track your activity across other websites. `lang` - Remembers user’s language preference (Session)

3. Social Media Cookies These cookies enable content sharing on social media platforms. iDocare does not control these cookies; please review each platform’s cookie policy for more information.

--- IP Addresses and Web Logs We may use your IP address and browser type for diagnostics, Website administration, and service improvement. This helps us understand demographic trends and user behavior.

--- Protecting Your Personal Information Our cookies do not store personal data (such as your name or email) in a readable format. Some cookies may contain encrypted identifiers to maintain session security. Cookies cannot access information stored on your device.

--- Managing Cookies in Your Browser You can enable, disable, or delete cookies through your browser settings (see “Help,” “Tools,” or “Edit” options). Disabling cookies may limit access to certain Website features. If you delete cookies, previously collected data may remain stored but will no longer be used.

--- Third-Party Websites Our Website may include links to external websites that have their own cookie and privacy policies. iDocare is not responsible for their practices, so please review their policies before providing any information.

--- Updates to This Policy We may revise this Cookie Policy from time to time. We encourage you to review it regularly to stay informed about our use of cookies.

Last updated: 8th May 2023