

Terms & Conditions – I Do Care

By using our website www.idocare.in, you agree to the Terms & Conditions listed below. Please read them carefully before using our site or services.

“I Do Care” (hereafter referred to as “the Company,” “we,” “us,” or “our”) is the owner and operator of www.idocare.in, including its mobile versions, Android and iOS applications, and any other platforms referencing these Terms & Conditions (collectively, “I Do Care”).

We provide an online service platform and marketplace for customers and businesses to repair, sell, or service mobile phones and electronic devices, as well as connect with third-party professionals or service providers (collectively, “Third Parties”).

By continuing to use our Site or Services, you acknowledge and accept these Terms & Conditions. If you do not agree, please refrain from using the Site or Services. These Terms may be updated at any time, with or without notice, so we recommend reviewing this page regularly.

1. Nature of the Platform

I Do Care acts as a marketplace platform connecting customers with expert technicians or third-party service providers for mobile and gadget repairs. We are not directly involved in any transactions between users and third-party professionals. I Do Care does not control or take responsibility for the conduct, performance, or outcomes of services provided by these Third Parties. Any service-related obligations are solely between you and the respective provider.

2. Authorized Use and Compliance

You are granted limited, non-exclusive access to use the materials, features, and software (collectively, “I Do Care Property”) solely for the purpose of using our Services. You agree not to modify, distribute, reproduce, or exploit any part of the I Do Care Property without written permission. All users must comply with applicable laws and must not engage in actions that disrupt or interfere with other users' use of the Services.

3. Copyrights and Trademarks

All content on the I Do Care website—including text, images, videos, graphics, logos, and software—is the property of I Do Care, its partners, or licensors, and is protected under Indian and international copyright and trademark laws. Any unauthorized use or reproduction may result in legal consequences, including civil or criminal penalties.

4. Services and Third-Party Links

The information on our website is for general reference and may not include every condition or policy related to our Services. I Do Care may display data or offers provided by third parties (“Third-Party Information”), such as repair pricing, product descriptions, or service terms. We do not control or guarantee the accuracy, reliability, or legality of any Third-Party Information.

5. Privacy and Account Security

We respect your privacy. Please read our Privacy Policy for details about how we collect, store, and use your data. Certain areas of the site may require account registration. You are responsible for maintaining the confidentiality of your login credentials and for any activity under your account.

6. Membership and Account Use

Eligibility: You must be at least 18 years old or of legal age in your jurisdiction to register for an account. **Accuracy:** You agree to provide accurate and updated information. **Inactivity:** Accounts inactive for over 180 days may be suspended or deleted. **Responsibility:** You are responsible for all actions taken using your account credentials.

7. Warranty Disclaimer and Limitation of Liability

We aim to provide accurate, reliable, and timely services. However, all services and materials are provided “as is” and “as available.” I Do Care disclaims all warranties, express or implied, including but not limited to merchantability, fitness for a particular purpose, and non-infringement.

8. Indemnification

You agree to indemnify and hold harmless I Do Care, its affiliates, employees, partners, and agents from any claims, damages, or liabilities arising from your use of the Services or violation of these Terms.

9. Miscellaneous

Failure by I Do Care to enforce any right under these Terms shall not constitute a waiver of such right. These Terms & Conditions represent the complete agreement between you and I Do Care, superseding any prior communications.

10. Information Collection and Communication

By submitting your contact details via our website or app, you consent to being contacted by I Do Care or our service partners through phone, SMS, WhatsApp, or email regarding offers, updates, or services. You may opt out of marketing communications at any time by emailing support@idocare.in.

Last Updated: October 2025

Website: www.idocare.in

Support Email: support@idocare.in